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January 29, 2024

James Olson Les Olson Company 3244 South 300 West Salt Lake City, UT 84115

Dear James,

We wanted to take this moment to recognize and celebrate your outstanding sales performance, which has qualified you for the prestigious DocuWare 2024 Diamond Club. Your hard work, dedication, and unwavering commitment have made an enormous impact, and we are infinitely grateful for your efforts.

We believe that it's our people who make all the difference, and it's through your continued partnership that we are able to achieve extraordinary things. We are committed to supporting you as you continue to generate new customers in 2024. Please join us at the upcoming DocuWorld event to learn about our latest innovative solutions and the best places to sell them.

Thank you for your continued loyalty to DocuWare and our Partner program. Together, we will continue to provide exceptional document management solutions to our valued customers.

Best regards,

Jim Roberts President

Michael Gale

VP Channel Sales US | Canada

Michael D. Gale

James K Robert