ELITE
SERVER CARE

Proactive Remote Server Monitoring, Maintenance & Management

Elite Server Care by Les Olson Company is a proactive, full-service remote monitoring and management solution for your organization's servers. Our expert technical team is ready to monitor, investigate and resolve all server issues 24/7 so there's no interruption to your day-to-day workflow as well as perform routine maintenance to ensure your servers are always running at peak performance.

ELITE SERVER CARE INCLUDES

- ✔ Intelligent Server & Device Monitoring
- ✔ Asset & Inventory Reporting
- ✔ Scripting & Configuration

- ✔ 24/7 Critical Monitoring Team
- ✔ Microsoft Patch Testing & Deployment
- ✔ Anti-virus Management

- ✔ LogMein Pro Remote Login Tool
- ✔ On-demand & Scheduled Reports
- ✔ Proactive Alert Generation & Remediation

Elite Vs. Hours+
What's right for you?

ELITE: We manage & maintain your servers 24/7 and pro-actively respond to issues and updates so there's no interruption to your day-to-day workflow.

HOURS+: We monitor your servers and notify you of any issues or updates that need attention. Support is included up to your monthly contracted hours, additional hours available on an hourly basis.

LOC LES OLSON I.T. COMPANY

801-486-7431 | lesolson.com/IT-Services

For a free network analysis, a $500 value, visit: **lesolson.com/free-network-analysis**

HOURS+ SERVER CARE

Remote Server Monitoring & Management

Hours+ Server Care is ideal for the business that prefers a hands on approach to resolving server problems. Through Hours+ Server Care, Les Olson Company's team of IT Professionals provides cost-effective, 24/7 back-office monitoring to reduce the time your team spends filtering through alerts and researching resolutions. And if your team should need a helping hand to resolve any issues, our experts are here to help on an hourly basis.

HOURS+ SERVER CARE INCLUDES

- ✔ Intelligent Server & Device Monitoring
- ✔ Asset & Inventory Reporting
- ✘ Scripting & Configuration

- ✔ 24/7 Critical Monitoring Team
- ✔ Microsoft Patch Testing & Deployment
- ✔ Anti-virus Management

- ✔ LogMein Pro Remote Login Tool
- ✔ On-demand & Scheduled Reports
- ✔ Alert Generation & Remediation (for Client-approved Work Hours)

Elite Vs. Hours+
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